

How to upgrade your unit to version 5.3c on MacOS.

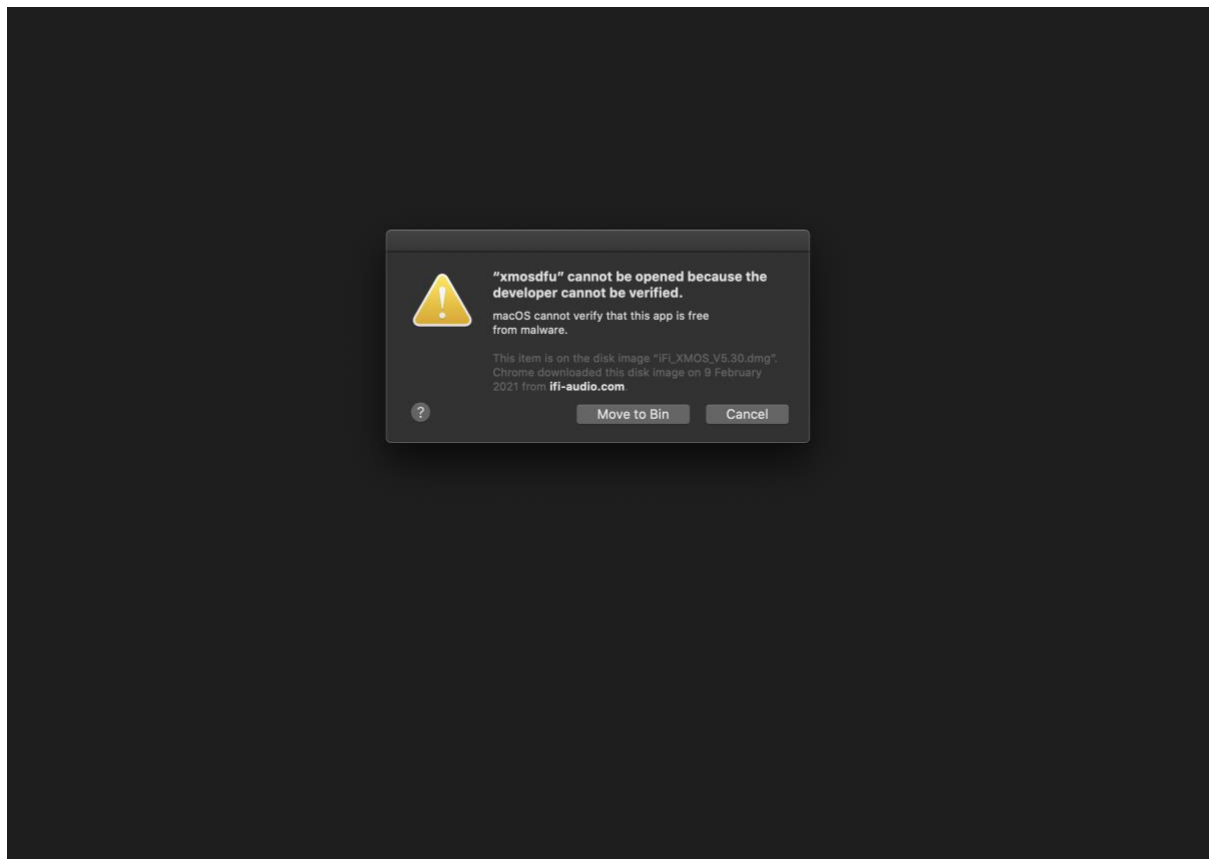
You can find a video that walks you through the instructions below here:

<https://www.youtube.com/watch?v=F-JVJhCMq8U>.

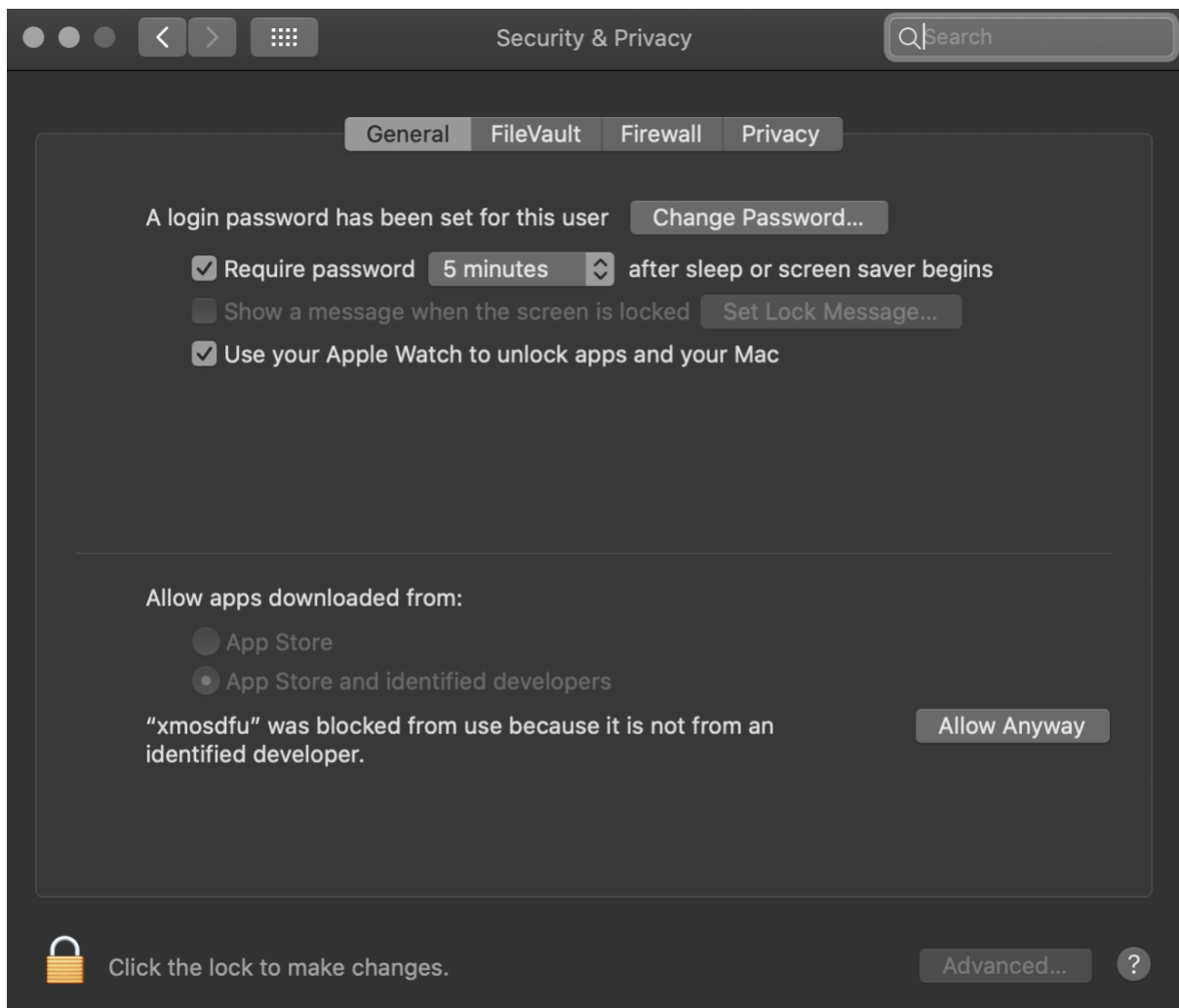
1. Connect your iFi unit to your MacOS machine.
2. Double click on the 'iFi_XMOS_V5.3C.dmg' disk image to mount it.
3. Double click on the firmware updater program.



4. If you receive a message that the program is blocked from running, please press 'Cancel'.



5. Go to 'Security & Privacy' > 'General'. You will see the following message:
"xmosdfu was blocked from use because it is not from an identified developer". Press the 'Allow anyway' button located on the right of this message.



6. Now go back to the iFi installer, and run it again. MacOS will block another of the components of the installer. You will have to do the same that you did before (*Go to Security & Privacy > General and press 'Allow Anyway'*).
7. Once you have unflagged these two components, the installer will run without any issue.
8. Please do not shut down your Mac or disconnect the iFi device from your Mac while the firmware update program is running. Depending on your system speed it should complete within a few minutes at most.

9. Once your iFi device has been successfully updated, you will see the following message on screen:

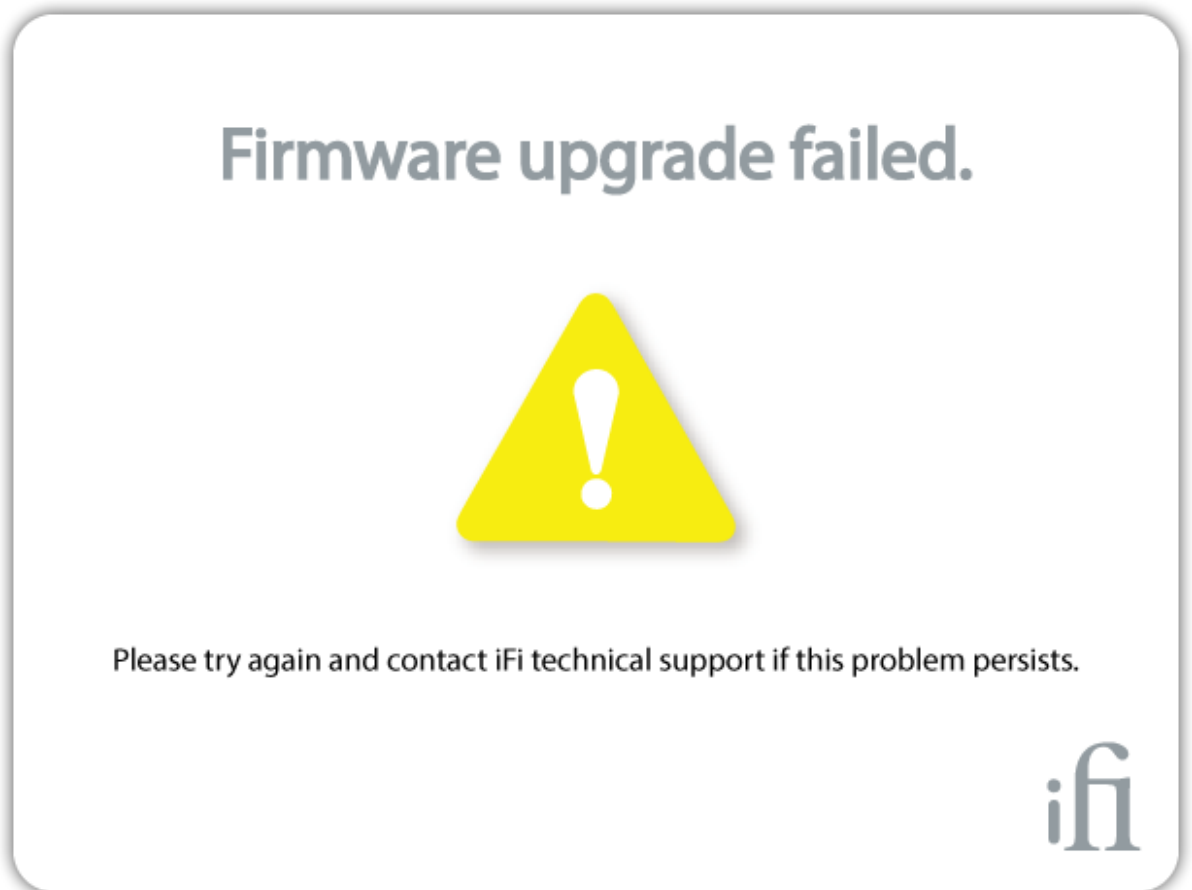
Firmware upgrade successful.



We hope you enjoy the new upgrade.



10. If for whatever reason the Firmware update is not successful, you will see:



In this case, please check all connections, make sure your iFi USB audio device is connected to your Mac and recognised as a sound device. Make sure you are not currently playing music or other sounds via your iFi USB audio device. Please try again. If the error persists, open a ticket in our [support system](#).