



Firmware (v5.10/5.1A/5.1B) instructions

Gelato and sub-versions

Recommended practice - IMPORTANT please read first!

We recommend THE version for all customers is 5.10 'Gelato'; unless you require the specific features enabled/disabled by the 5.10A/5.10B sub-versions. Other enable/disable of device specific features, ALL 5.10 versions use identical code and offer the same sonic performance and functionality.

Sub-versions 5.10A & 5.10B are offered as a free service to iFi Customers with specific needs but familiarity with Computer Audio is a must. Versions 5.10A and 5.10B are not formally supported.

If any problems are observed after flashing your iFi device with 5.1A or 5.1B firmware, first flashback to 5.10 'Gelato' and re-test. If the problem persists, open a support ticket with iFi customer support.

User note: The minimum requirement is MAC OS version 10.9 or Mavericks.

Please see the following pdf summary table which encapsulates all the different 'flavours' of firmware.

Supported products for v5.10 (but sub-versions please verify for your specific iFi device first!)

micro iDAC2 (also Firmware version 5.10A)

Retro Stereo 50 (no point for sub-versions)

micro iDSD (also Firmware version 5.0B)

nano iDSD (also Firmware version 5.10A)

Warning: only attempt this if you are comfortable with computers. If you are not, you should contact your iFi dealer to ask them to update your device to your preferred firmware version.

Instructions to update firmware on Mac OSX

1. Go to here and download the Mac OSX Firmware Update program/s.
<http://ifi-audio.com/downloads/>
2. Then 'double-click' on the DFU disk image to load it
3. Then 'double-click' on the firmware updater program.
If you receive a message that the program is blocked from running, please use Option + Click on the Program to get the menu and select Open. You can then choose to unblock the program.
4. Please do not shut down your Mac or disconnect the iFi device from your Mac while the Firmware update program is running. Depending on your system speed it should complete within a few minutes at most.
5. Once your iFi device has been successfully updated, you will see the following message on screen:

Firmware upgrade successful.



We hope you enjoy the new upgrade.



6. If for whatever reason the Firmware update is not successful, you will see:

Firmware upgrade failed.



Please try again and contact iFi technical support if this problem persists.



In this case please check all connections, make sure your iFi USB Audio Device is connected to your Mac and recognised as sound device. Make sure you are not currently playing music or other sounds via your iFi USB Audio device. Please try again. If the error persists, contact support.



Addendum

How to check Firmware version of iFi products on Mac OSX?

- 1) Click on the apple icon on the system bar.
- 2) Select "**About this Mac**".
- 3) Click the "**System Report**" Button.
- 4) Find "**USB**" under "**Hardware**" and select it.
- 5) Find "**iFi (by AMR) HD USB Audio**" and select it.
- 6) Look at "**Version:**".



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About iFi

iFi™ is a subsidiary of Abbingdon Global. Abbingdon Global is also the parent company of Abbingdon Music Research (AMR).

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